



OFS Insurance Brokers Limited  
Your locally owned and managed insurance specialists

## Disclosure Statement (Financial Adviser)

**Name of financial adviser:** Sarah Palmer  
**Address:** Level 4, Rodgers House, 151-155 Princes St, PO Box 5401, Dunedin 9054  
**Telephone number:** 03 471 8335  
**Email address:** [spalmer@ofs.net.nz](mailto:spalmer@ofs.net.nz)  
**Website:** [www.ofs.net.nz](http://www.ofs.net.nz)  
**Registration Number:** FSP525926

This disclosure statement was prepared on **1 July 2020**

### It is important that you read this document

This information will help you to choose a financial adviser that best suits your needs. It will also provide some useful information about the financial adviser that you choose.

### What sort of adviser am I?

I am a registered, but not authorised, financial adviser.

I can give you advice about: General Insurance Products and Premium funding.

### What should you do if something goes wrong?

If you have a problem, concern, or complaint about any part of my service, please tell my employer - OFS Insurance Brokers Ltd (OFSIB) so that their internal complaints scheme can try to fix the problem.

You may contact the internal complaints scheme by telephone, email or in writing to OFSIB Ltd – Complaints Officer

Telephone: 03 471 8335  
Email: [complaints@ofs.net.nz](mailto:complaints@ofs.net.nz)  
Mail: P O Box 5401  
Dunedin 9054

If we cannot agree on how to fix the issue, or if you decide not to use the internal complaints scheme, you can contact Financial Services Complaints Ltd (FSCL). This service will cost you nothing and will help us resolve any disagreements.

You can contact FSCL at -

Address: P O Box 5967, Lambton Quay,  
Wellington 6140  
Telephone number: 0800 347 257  
Email address: [info@fscl.org.nz](mailto:info@fscl.org.nz)

### How am I regulated by the Government?

You can check that I am a registered financial adviser at <http://www.fspr.govt.nz/>

The Financial Markets Authority regulates financial advisers. Contact the Financial Markets Authority for more information, including financial tips and warnings.

You can report information or complain about my conduct to the Financial Markets Authority, but in the event of a disagreement, you may choose to first use the dispute resolution procedures described above (under **What should you do if something goes wrong?**).

### Declaration

I, Sarah Palmer, declare that, to the best of my knowledge and belief, the information contained in this disclosure statement is true and complete and complies with the disclosure requirements in the Financial Advisers Act 2008 and the Financial Advisers (Disclosure) Regulations 2010.

Signed: